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Exam : **HP3-C36**

Title : HP LaserJet Enterprise 600
M601, M602, and M603
Series Printer Service and
Support

Vendor : HP

Version : DEMO

NO.1 For which reason should a used inter-connect board (ICB) never be installed in another engine'?

- A. Each ICB contains device-specific data, which would corrupt critical values in another engine.
- B. The ICB is hard-keyed to the device it is installed on and attempting to install it in another engine could damage the ICB
- C. The ICB installs an encrypted Key on the formatter. Replacing the ICB corrupts the formatter Key requiring a formatter replacement.
- D. There is a risk that the low voltage power supply would burn an ICB that is not factory calibrated to it.

Answer: A

NO.2 Why Is the Hardware Integration Packet included on some models of the HP LaserJet Enterprise 600 M601, M602. and M603 Series Printer?

- A. It stores one unopened ream of paper for quick retrieval
- B. It allows administrators to connect third-party solutions directly to the product
- C. It displays the current status of all the integrated hardware on the product
- D. It functions as a back-up port for firmware upgrades

Answer: B

NO.3 The fuser is designed to last the life of the product. However, when might customers receive a low fuser life message? (Select two.)

- A. when the devices routinely experience fuser wrap jams
- B. when customers mainly print or copy color documents
- C. when customers mainly print or copy on narrow media
- D. when the fuser frequently fails to reach optimum fusing temperature
- E. when customers routinely output copy or print jobs with fewer than four pages

Answer: A,B

NO.4 Before replacing the hard disk or performing a remote firmware upgrade, what should you ask the customer to do to ensure their settings and stored jobs are saved?

- A. perform a Save/Restore
- B. perform a Backup/Restore
- C. print a Configuration Page and a menu map
- D. select the Cold Reset option from the pre-boot menu

Answer: B

NO.5 What does it mean when a device supply reaches the <Supply> Very Low state?

- A. The user must replace the specified supply
- B. The HP Premium Protection warranty on that supply has ended
- C. The specified supply is at or below 20%.
- D. The device will not accept any new print jobs until the specified supply is replaced

Answer: B

Reference: <http://h10025.www1.hp.com/ewfrf/wc/document?cc=us&lc=en&docname=c02184434>